



Summary of Doorway Activity as of 8/31/2021

Totals by Quarter											Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	Jun '21	Jul '21	Aug '21
New Client Calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	636	584	664
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	408	323	384
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	2,111	2,578	1,117
Clinical Evaluations	451	906	873	837	702	644	996	924	796	800	291	241	286
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	428	351	428
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	895	762	892

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 8/1/2021 – 8/31/2021

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	13	4	0	1	0	18
Cheshire Medical Center	37	26	8	5	2	78
Concord Hospital	15	16	14	0	0	45
DHMC	7	18	0	1	5	31
Greater Manchester	42	34	13	2	43	134
Greater Nashua	20	8	9	8	1	46
Littleton Regional Healthcare	6	1	2	1	13	23
Concord Hospital-Laconia	60	31	0	2	25	118
Wentworth Douglass	78	33	0	5	55	171
Total	278	171	46	25	144	664



Summary of Doorway Activity as of 8/31/2021

Count of Individuals Seen by Reason Type	Total
Opioid related	194
Methamphetamine Related	33
Cocaine Related	21
Other Stimulant Related	0
Marijuana Related	4
Alcohol Related	105
Other Substance Related	2
Other Social Service Related	25
Total	384

Count of Referrals Made by Type	Total
Medication Assisted Treatment	67
Outpatient-ASAM Level 1.0: Outpatient	90
Outpatient-ASAM Level 2.1: Intensive Outpatient	53
Outpatient-ASAM Level 2.5: Partial Hospitalization	30
Outpatient-Withdrawal Management	6
Peer Recovery Support	45
Residential-ASAM Level 3.1: Low Intensity	15
Residential-ASAM Level 3.5: High Intensity (Adult)	76
Residential-Withdrawal Management	46
Total	428
A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	155
Referred by First Responder	5
Referred by Medical Professional	25
Referred by NH Project First	0
Referred by Safe Station	30
Referred by Social Service Agency or Clergy	32
Referred, Other	34
Walk-Ins	103
Total	384



Summary of Doorway Activity as of 8/31/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	8	8	10	26
Cheshire Medical Center	32	44	46	122
Concord Hospital	36	9	9	54
DHMC	13	3	18	34
Greater Manchester	16	22	118	156
Greater Nashua	0	92	46	138
Littleton Regional Healthcare	12	4	10	26
LRGHealthcare	8	16	110	134
Wentworth-Douglass	30	31	141	202
Total Individuals Served	155	229	508	892
*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				